



TRICARE Announces Policies For Katrina Displaced Beneficiaries

Military evacuees displaced by Hurricane Katrina may request that their prescription records at military treatment facilities in the Gulf Coast region be transferred to other military or retail pharmacies nationwide.

Displaced beneficiaries won't have to see a primary care manager to have their prescriptions rewritten.

Displaced beneficiaries who previously ordered their prescriptions through Tricare's mail-order pharmacy may now request their prescriptions from retail pharmacies if they are unable to receive them by mail. For those relocating to areas where postal service is still available, Express Scripts International, Tricare's pharmacy contractor, is updating patient information to include temporary mailing.

For assistance, hurricane victims can call Tricare at 1-866-275-4732. They may also contact Express Scripts International at 1-866-363-8667, for the mail order pharmacy, or 1-866-363-8779, for the retail pharmacy program.

Displaced beneficiaries can also call 1-800-444-5445 for more information. The Tricare Web site also includes important information for displaced or affected beneficiaries.

Tricare beneficiaries may also contact beneficiary counseling and assistance coordinators, debt collection assistance officers, Tricare service centers and family-support representatives at local military installations for information and assistance.

