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*Captain's Call*

Log On to NFAAS as Part of Disaster Preparedness

As meteorologists continue to track Hurricane Bill, Sailors and Navy families are reminded to become familiar with the Navy Family Accountability and Assessment System (NFAAS) -- and to update personal information now.



If a Navy community is evacuated because of Hurricane Bill, the Navy will use NFAAS to account for evacuated Sailors and Navy families. The Navy will also use NFAAS to find out if Sailors and families are okay, where they are and how to reach them if they need help. NFAAS is also used to manage and monitor their well-being and recovery process.

The Navy calls an area affected by a disaster a geographic area of interest (GAOI). After a disaster, all Navy personnel and their families residing, deployed to or working within a GAOI are required to check in at the first available opportunity. There are three options available to check in.

Sailors can check in directly with their commands and provide their family's status and whereabouts. This is the primary way to account. Commands will upload the information into NFAAS. If they are unable to reach their command, Sailors can muster on NFAAS at <https://navyfamily.navy.mil>. If unsuccessful, the third option is to account by phone through the Navy Emergency Coordination Center at 1-877-414-5358 or 1-866-827-5672 (TDD 1-866-297-1971).

After mustering, it is equally important that Sailors complete a needs assessment in NFAAS if they are impacted by the event.

If a Sailor or Navy family need help following a declared disaster, the Navy has resources that can support them during the emergency. NFAAS has a user-friendly assessment tool to coordinate and prioritize disaster-related needs. The system allows families to assess their needs in 19 categories including, medical, missing family locator, transportation, housing and personal property, financial, employment, child care, education, legal services, counseling and mortuary and funeral assistance.

Once disaster-related needs are identified, a case manager from a Fleet and Family Support Center is assigned. The case manager will contact the Navy family member to assist them with support that ranges from the urgent to the informational.

Access to the assessment information is restricted. Details of the assessment will not be provided to anyone outside the case management team without the provider's approval.

It is an official source of current storm information, and it is an official source of base evacuation announcements. The site also provides a significant amount of information about how to prepare for a disaster.