My Navy Career Center Opening Soon

24/7 Personnel Support is Right Around the Corner

Beginning Sept. 24, Sailors will be able to receive round-the-clock Human Resources (HR) – or personnel, pay and training – support with the launch of My Navy Career Center (MNCC) Beta. In addition to continuous in-person Command support, Sailors will have access to a 24/7 Contact Center to address HR questions and track the status of their requests via phone, email, or online. On My Navy Portal (MNP), Sailors will have increased self-service support and can initiate requests to update personal HR data in My Record Web 1.0, submit electronic Personnel Action Requests (ePARs)/1306, automatically route requests to their Command, and access knowledge articles organized by Career & Life Events (CLES). MNCC Beta will also bring process improvements to give Sailors faster, more efficient HR support.

Today, Navy Personnel Command (NPC) hosts a 12-hour customer service center, 7 a.m. to 7 p.m., Central time, Monday through Friday, and recognized the need to expand its availability to assist Sailors around the clock. In addition to shifting to providing 24/7 HR support for Sailors with the launch of MNCC Beta, NPC will also increase the number of trained customer service agents, who will be available via phone and on My Navy Portal at my.navy.mil.

MNCC Beta will provide a range of customer service delivery support for Sailors – from self-service on My Navy Portal to the 24/7 Contact Center. MNCC will provide initial customer service for Sailors, Reservists or dependents beyond the self-serve level. Agents will create a service request which, if a customer’s concern cannot be resolved, will be escalated to a subject matter expert agent for resolution. Each request will be recorded, tracked and audited to ensure service support is responsive and tailored to the specific needs of the individual.

Until the launch of MNCC Beta on Sept. 24, HR assistance will remain available at 1 (866) U-ASK-NPC (1-866-827-5672), www.npc.navy.mil, or email at usasknpc@navy.mil.

Did You Know...

@USNPeople is on Facebook and Twitter? Join us to stay up to date on personnel information, policy changes and interesting facts about our Navy!

Targeted Reentry Program UPDATE!

Earlier this year, the Navy introduced the Targeted Reentry Program (TRP) with the release of NAVADMIN 047/18 as one of the Sailor 2025 initiatives. The program provides separating Sailors an avenue for expedited reentry back into the Navy via Golden and Silver Tickets. Golden Ticket recipients are guaranteed a quota and an expedited return to active duty within one year of release as long as they remain fully qualified.

Silver Ticket recipients are afforded an expedited return to active duty within two years of release, subject to the needs of the Navy and provided they remain fully qualified. Golden Tickets, if not used within one year, can be converted to Silver Tickets for an additional year. Silver Tickets expire if not used within two years of release from active duty.

The first tickets were awarded to separating Sailors in May and since then, the Bureau of Naval Personnel, Community Management Department (BUPERS-3) has awarded 43 total tickets. Enlisted personnel received a total of 38 tickets: 27 Golden Tickets and 11 Silver Tickets. Officers received five Golden Tickets.

Bureau of Naval Personnel BUPERS-3 is the approving authority for all Sailors recommended for TRP by their Commanding Officer and will make determinations based on overall performance, community health, and needs of the Navy.

More information about TRP and the CO’s Toolkit can be found at https://www.public.navy.mil/bupers-npc/career/transition/Pages/Targeted-ReEntry-Program.aspx.

COMING SOON

Be on the Lookout for these Personnel Announcements:

- Officer Lateral Transfer and Redesignation Board Schedule NAVADMIN
- Flat Rate Per Diem NAVADMIN

—Connecting with the Fleet—
Rating Modernization Progress


Rating Modernization supports our Sailor 2025 goals to redefine career fields, improve talent management and the detailing process, offer more career choices, and expanding professional development opportunities. These initiatives are intended to increase Fleet readiness, sustainability, and fit.

Rating Modernization is part of Navy's effort to deliver an upgraded personnel system through a wholesale transformation of our entire personnel system.

Read the NAVADMIN at https://www.npc.navy.mil.

Making a Sailor

Watch an unfiltered look into the eight weeks that take a recruit from “street to Fleet” in a six part video series from All Hands Magazine and Recruit Training Command.

The videos let you witness firsthand what recruits must both endure and accomplish in order to earn the coveted title, United States Navy Sailor.

See what's going on now in the Navy's only boot camp at https://www.youtube.com/watch?v=1ovSpvddTFk.

CHECK OUT THE NEW CPPA COURSE

Get your request in now for the new Command Pay and Personnel Administrators (CPPA) two-week course designed to improve the quality of pay and personnel services as part of Sailor 2025!!

What is a CPPA? CPPAs serve as a critical link between an individual Sailor, command, and the supporting pay and personnel organization. The course covers the necessary tools to initiate Navy pay, personnel, and travel transactions at the command level, both ashore and afloat.

Who is eligible? NC, PS, YN, and YNS ratings, designated civilians, and those personnel in ratings assigned to commands without a NC, PS, YN or YNS (E-4 through E-9) are eligible for the new CPPA course (A-500-0035).

How do I enroll? Contact your training manager to request quotas at either TSC Hampton Roads or TSC San Diego. The full course listing through FY19 is available via eNTRS or by searching CDP 19K6 (Dam Neck) and CDP 19K7 (San Diego) on CANTRAC. Each class will hold approximately 24 seats, with 21 dedicated to active duty and three to civilian employees who are or will be functioning as a CPPA. The priority for quota approval will be for Sailors currently at operational commands set for deployment. In the future, detailers will schedule the training enroute as part of PCS orders.

Can I complete it online? Absolutely. Sailors can obtain the A16A NEC code by completing the course or by completing the Navy e-Learning (NeL) CPPA Training Course (PERS2-PERS2-PAYPERS-CPPA-CPPATRAINING-V1.0), DON Annual Privacy Training (DON-PRIV-1.00), and Records Management in the DON: Everyone’s Responsibility (DOR-RM-010-1.2).

Sailors who already possess the NEC through NeL will not be mandated to attend the new course, but it is highly encouraged as the level of instructional training far exceeds the current NeL option. Once CPPA billets are coded in the BBD system, it will be mandatory for Sailors to hold the A16A NEC prior to checking aboard.

For the CPPA Toolbox, go to http://www.public.navy.mil/bupers-npc/support/paypers/cpcresources/Pages/default2.aspx.

Congratulations
Chief Petty Officers!!

For the complete list of the FY-19 Active Duty E-7 Selection Board results, read NAVADMIN 191/18 at https://www.npc.navy.mil.

U.S. Navy photo by Mass Communication Specialist Seaman Heather C. Wamsley

—Connecting with the Fleet—
Is it true that Enlistment Bonuses and Selective Reenlistment bonuses are basically the same thing?

Enlistment Bonuses (EB) and Selective Reenlistment Bonuses (SRB), while similar, are designed to accomplish two different goals. EBs are used to attract potential enlistees to the Navy and provide an incentive to members with certain skills as they successfully progress through a long or arduous training pipeline. SRBs are used to retain enlisted Sailors based on requirements in specific ratings, NECs, and skills.

EBs are offered to potential enlistees when Navy determines it is difficult to attract enough recruits to meet our needs. As the Navy’s personnel requirements change, so does the need for and amount of EB offered to different skills.

The same is true for SRBs. Multiples are set based on several factors to include the overall health of a particular rate/NEC/skill and the expected improvement to retention compared to costs. Therefore, if a rate/NEC/skill is considered to be healthy and isn’t experiencing significant retention issues, an SRB is not likely to be offered or previous SRBs may be reduced.

Is it true Navy is going to a single summer uniform?

We are not looking to change the options for summer uniforms. The Navy’s tradition of Dress White for the summer and Dress Blue uniforms for the winter is long standing and is expected to continue for the foreseeable future. Our year round wear uniforms that are suitable for business environments and various ceremonies include the Service Khaki (officers and enlisted Sailors under the age of 25, all members of the Navy team are encouraged to participate, including deck plate and senior leaders, drug and alcohol abuse prevention personnel, Navy civilians and Navy family members. The survey is short – it takes less than 10 minutes to complete – and it is completely anonymous. Although the primary audience for the survey is enlisted Sailors under the age of 25, all members of the Navy team are encouraged to participate, including deck plate and senior leaders, drug and alcohol prevention personnel, Navy civilians and Navy family members.

The survey is available at https://survey.mav.gov/167456.


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Weekly Wire Rundown

Have questions?

WE WANT TO HEAR FROM YOU

Have you used Navy COOL, United Service Military Apprenticeship Program (USMAP), or Voluntary Education (VOLED)? Do you have recommendations to make these programs better? Then the Results Delivery Office (RDO) wants to hear from you! RDO is gathering for Sailors’ opinions and experiences on credentials, apprenticeships, and voluntary education (CAVE) programs as part of the effort to revolutionize the Navy’s personal and professional development programs. By incorporating Sailor feedback into re-designing these programs, RDO - in conjunction with the NETC program owner - is striving to provide best-in-class service for Sailors’ Navy careers as well as life after the Navy.

You can provide your CAVE feedback via email or phone by contacting: N12_RDO@navy.mil.

RDO team has visited Arlington, Va., New London, Conn., and San Diego, Calif., Yokosuka, and Asjagi, Japan to gather feedback. Add your input today to help improve personal and professional development programs for all Sailors tomorrow!

A GLIMPSE AT THE FUTURE...

Take a look what at what Sailor-focused pay, personnel management and training systems you can expect once our MPT & E Transformation is complete. Follow Sailors as they transition through their Navy career from recruitment to retirement or separation using MyNavy Portal (MNP) and My-Navy Career Center (MNCC). Watch the “Manpower, Personnel, Training and Education (MPT&E) Transformation Future State” video at https://www.youtube.com/watch?v=xm5LzZ7575A.

APPS AMAZING!!

Several of Naval Education and Training Command’s (NETC) learning centers, in coordination with Sea Warrior Program, have developed mobile apps to give Sailors accessible, relevant training and information that help keep our Fleet ready. Here are three apps available now to check out in the Navy’s App Locker:

CLREC Navy Global Deployer App. This app has training products, courses, and aids, like culture cards, language phrases and etiquette guides, to help Sailors and their families thrive and interact successfully when visiting or living in other countries and with different cultures around the world. The latest update from the Center for Language, Regional Expertise, and Culture (CLREC) focuses on these 27 countries:

- AFRICOM Region - Djibouti, Nigeria, Senegal, and Somalia
- CENTCOM Region - Bahrain, Jordan, Kuwait, Qatar, and UAE
- EUCOM Region - France, Germany, Israel, Italy, Poland, and Spain
- SOUTHCOM Region - Chile, Cuba, Mexico, Panama, and Peru
- PACOM Region - Japan, Malaysia, Philippines, Singapore, Republic of Korea, Thailand, and Vietnam

Center for Security Forces (CENSECFOR) Toolbox App. This app hosts two self-paced eLearning courses: (1) Personal Firearms Safety and Guidelines and (2) M9 Service Pistol Operator Training. In the future, you can expect to see courses on the M4 Rifle, M500 shotgun and other weapons, plus antiterrorism training and related courses. The app also includes sections detailing CENSECFOR course prerequisites and locations, emergency resources, a feedback mechanism, and a favorites section for you to save bookmarks within the app.

Aviation Corrosion Challenge App. This app uses a gaming scenario with score-based challenges to help you identify the types, forms, and characteristics of aircraft corrosion. Based on NAVAIR Instruction 01-1A-509 1-4, the app provides visual identification of corrosion, material on methods for removing and treating corrosion, and information on materials used in corrosion prevention. The app lets you review the questions at the end of each challenge, and you can also earn trophies in an achievement section when various levels of points are reached or you complete specific challenges.

Find these apps and more on the Navy App Locker at https://www.applocker.navy.mil/.